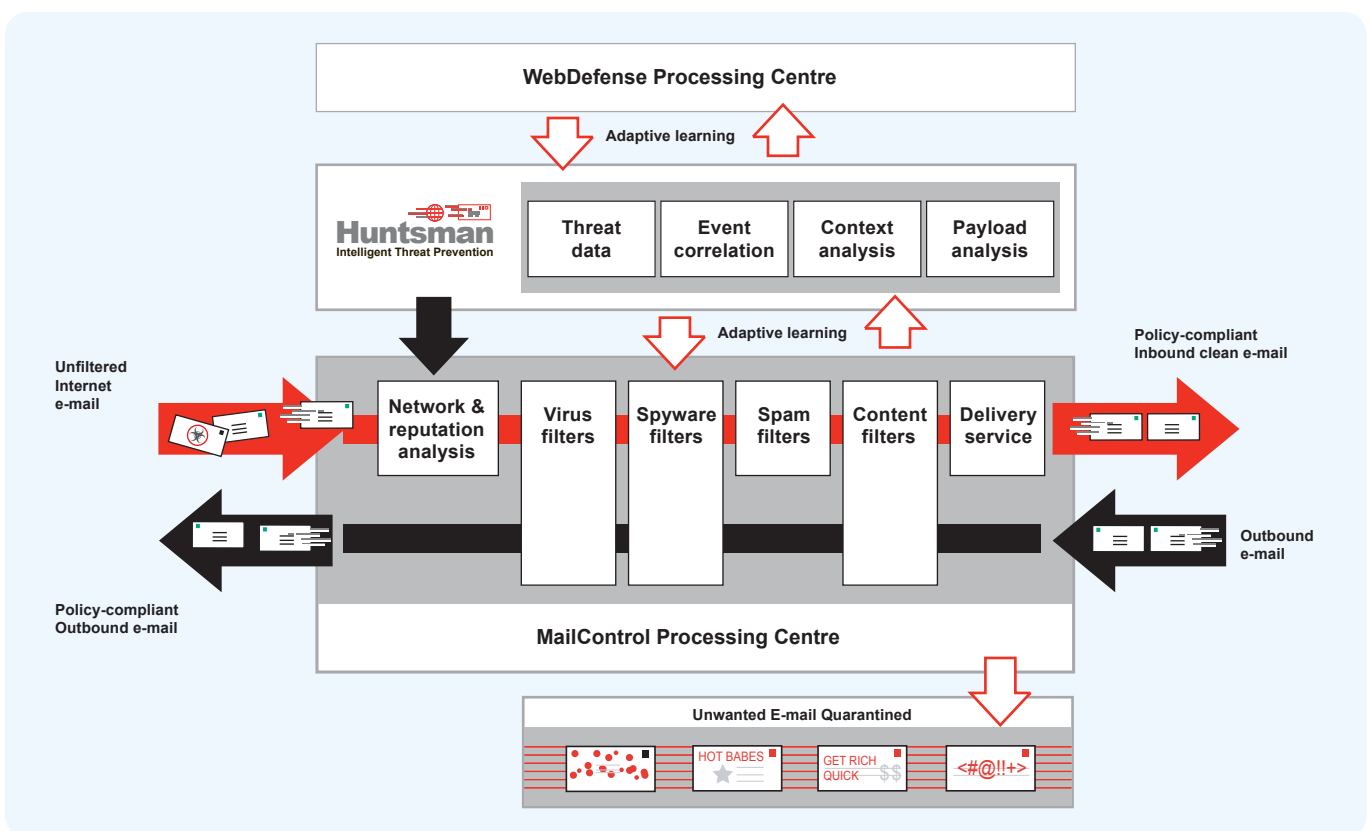


On-demand e-mail security service

MailControl

SurfControl's on-demand e-mail security solution is just one of a number of threat prevention solutions from SurfControl. With threats from Web and e-mail now converging, it is now more important than ever to have a constant and unified strategy on threat prevention. With SurfControl's suite of products and underlying technology leadership, we can now provide you with better-than-ever protection against Internet and e-mail threats, resource abuse and help reduce business risk.



SurfControl's on-demand e-mail security is an integrated suite of solutions that provide comprehensive e-mail security - protecting against the threat of viruses, spam and other unwanted content as well as enabling the securing of e-mail communications to the extended enterprise. Utilizing our world-class heuristics technology complemented by Global Threat Experts ensures that e-mail threats are analyzed and defenses updated immediately.

The real-time online management portal makes it more straightforward to define and enforce your security policy. Powerful end-user self-service and quarantine management tools help relieve the burden on IT administrators. And on-demand statistics and message reporting keep you in control, by helping you understand what's happening in your network.

- SurfControl's on-demand e-mail security solution is available in 4 modules:

MailControl Anti-Virus

Providing enterprises with complete 'in-the-cloud' protection from viruses and other malware including, worms, phishing attacks, spyware and trojans.

With MailControl Anti-Virus, e-mail is routed through the MailControl global delivery network, where all e-mail is scanned to ensure it is free from malware. If malware is detected it is automatically quarantined before it reaches your corporate network.

■ Combined protection

MailControl uses three leading commercial anti-virus technologies to scan for infected e-mail. It combines these with Huntsman, SurfControl's intelligent threat prevention technology that provides comprehensive and constantly updated protection from new e-mail threats as they happen.

■ Intelligent threat prevention

Through the use of heuristic scanning techniques, Huntsman is able to identify and block new malware outbreaks as they occur and it is possible to close the 'window of exposure' between new malware being identified and a signature being available from the virus vendors.

✓ Key Benefits

- Automatically blocks viruses and other malware before they reach corporate networks
- Customer retains control and visibility via secure online, real-time customer portal
- 24 x 7 operations manned by security experts
- Simple to implement and manage
- Combined protection from 3 leading commercial anti-virus technologies
- Huntsman intelligent threat protection to combat unknown e-mail threats

MailControl Spam

MailControl Spam is a high-performance on-demand service that intelligently identifies spam and blocks its delivery. Using a variety of techniques, MailControl Spam consistently stops over 98% of all junk e-mail.

Spam filtering presents a number of complex challenges due to the dynamic nature of junk e-mail. An effective spam filter must block the maximum unwanted e-mail, with minimal 'false positives' (valid e-mail wrongly identified as spam).

MailControl Spam solves these problems by using an adaptive spam filtering engine which effectively learns what an organization considers to be spam and adapts its filters accordingly.

This approach, combined with the ability to set spam thresholds on a per-domain and per-user basis, ensures that MailControl Spam is one of the most effective spam filtering technologies on the market today.

■ User self-service

MailControl Spam recognizes that the ultimate decision on what is, or is not spam should be the users.

They can choose to receive regular message reports, to access their own quarantine area for full visibility of blocked messages, and manage their own black and white lists. Combined with the adaptive spam filtering engine, this approach removes the concern of false positives from users and e-mail administrators for complete user confidence.

✓ Key Benefits

- Increased protection, reduced operational costs
- Highest detection rates, minimal false positives
- 'Self-tuning' adaptive spam filtering technology
- Customer retains control and visibility via secure online, real-time customer portal
- Per-domain and per-user configuration

MailControl Content

MailControl Content is a flexible and cost-effective on-demand e-mail content filtering solution that puts you in total control of your corporate e-mail policy and reduces overall cost of ownership.

MailControl Content gives enterprises added flexibility in managing inbound and outbound e-mail. It enables you to filter inappropriate messages that may be malicious or which may unduly load the network infrastructure.

Its flexibility and ease of operation allow more time for managing e-mail policies to maximize security, productivity and compliance.

■ Powerful, intelligent content filtering

At the core of MailControl Content is a powerful content filtering engine that is fully configurable to the specific needs of the organization.

MailControl Content employs a range of sophisticated techniques, including blocking and masking, to identify and deal with attachments according to a defined security policy.

The delivery of large files can also be blocked, parked for viewing in the secure online portal or delayed to suit the traffic patterns of the business, optimizing network performance. If authorized by their administrator, end-users can see which files have been quarantined without IT organization assistance.

MailControl Content also provides highly sophisticated lexical analysis of messages to automatically filter offensive terms in multiple languages. Just as important, enterprises can define words, terms and phrases relating to privacy, confidentiality and legal or regulatory compliance, giving the business a highly effective layer of corporate security.

✓ Key Benefits

- Intelligent filtering of both message content and attachments
- Commercial and legal security
- Management information for policy refinement
- Enables focus on enforcement and monitoring, not maintenance
- Maintains up-to-date protection against growing risk of e-mail misuse

MailControl Encryption

MailControl Encryption is an on-demand policy-driven service that enables the delivery of secure e-mail communications between business partners and to individuals.

Many organizations value the benefits that can be realized by encrypting e-mail communications, but for most the cost and complexity of implementation and ongoing management is too high. The result is that the risks associated with sending sensitive e-mails unencrypted and vulnerable are often accepted.

MailControl Encryption provides a cost effective alternative to implementing a full desktop-to-desktop solution. It requires no additional hardware or software and is simple to deploy and manage for both administrators and end-users.

■ Policy driven encryption rules

With MailControl Encryption the e-mail administrator establishes a policy for the organizations for which secure e-mail communications has to be established. This enables the creation of communities for which encrypted e-mail exchanges are enforced. The standards-based TLS protocol is used to encrypt the communication tunnel between MailControl customers and recipients specified in the policy.

✓ Key Benefits

- Enhanced privacy of communication
- Enhanced message integrity
- Provides authentication
- Enforces security policy on secured e-mails
- Simple to implement and manage
- Transparent operation – no user training required
- No additional hardware or software required
- Drive compliance with key regulatory requirements

Advantages of SurfControl's on-demand e-mail security service




An on-demand service delivers effective threat protection with an overall lower total cost of ownership.

✓ Benefits include:

- E-mail threats are blocked at the Internet level – away from your network
- Huntsman intelligent threat prevention technology analyzes all e-mail to identify new threats in real-time and update defenses to close the window of exposure
- Easy, flexible and low cost deployment with minimal integration
- Multiple anti-virus engines for industry best practice
- Real-time global updating of e-mail security policies
- Single solution for multiple sites with no single point of failure
- Highly available architecture ensures continuity of e-mail services
- E-mail disaster recovery – e-mails are queued if the customer's mail server is not available
- Part of a suite of e-mail and Web security solutions from SurfControl that increases protection, increases control and delivered from a trusted leader in the Internet security market.

SurfControl - Raising the level of protection

SurfControl's global reach, financial strength and dedicated focus on providing Internet and e-mail security solutions positions us as *the* trusted security partner with our customers. We have been providing secure content management solutions since 1997 and we have many thousands of satisfied clients across the world. This allows us to build future solutions based on the known demands of our customer base.

	Web Protection	E-mail Protection	Endpoint Protection
 <p>On-Demand</p>	✓	✓	
 <p>Network Appliances & Software</p>	✓	✓	
 <p>Desktop/Laptop</p>	✓		✓



No obligation proof of concept

Discover immediate protection from e-mail threats - before they hit your network.

